

For more than a century, Family and Children's Services Niagara, the local Children's Aid Society, has provided vital child welfare, family/community support, counselling, foster care and adoption services to residents in the Niagara Region.

After Hours Worker

The After Hours Worker is responsible for providing child protection services in response to complaints, referrals and situations presented as emergencies or high risk cases after regular business hours and on weekends on a rotating basis to ensure child safety. The After Hours Worker refers files to the Intake team for further protection services and case management.

Key Duties :

- Receives and records all emergency child protection referral information and assigns an eligibility spectrum code
- Receives and records all requests for service related to emergencies involving children in care
- Completes required and recommended file searches and fast track checks
- Consults in all cases with the Supervisor, or designate supervisor related to an emergency, to assess the immediate safety of the child and the need for immediate intervention, prior to responding
- Investigates and responds to immediate allegations of child protection concerns in keeping with directions provided by the Supervisor during consultation
- Assesses the safety of the child and makes recommendations on apprehensions, placements and/or follow-up services
- Refers non urgent allegations to supervisor for future response
- Completes any documentation required arising from the admission of a child to care
- Completes all Ministry and agency documentation prior to the end of the shift, including the maintenance of a current written record of all activities on Frontline
- Reports by telephone or email each weekday morning at the opening of business to the Supervisor or his/her designate on the activities of the previous shifts
- Ensures files are appropriately prepared to be assigned to Intake Worker
- Creates files on new referrals and refers file to Supervisor for file assignment

Qualifications:

- Bachelor of Arts in Humanities or Community College Diploma in Social Services or related field
- 2 years related work experience
- Solid knowledge of eligibility spectrum screening tool and CAS programs and services
- Good knowledge of legislation governing child welfare including CYFS Act, Ministry standards, Children Law Reform Act, Foster Care standards
- Valid G Driver's License and access to a reliable motor vehicle with appropriate liability insurance is required

Please apply with your cover letter and resume by March 22, 2019 to:

E-mail: humanresources@facsnigara.on.ca

In order to provide the best possible service, applicants who live in close proximity to the region are preferred.

Please include your salary expectations.

We thank all applicants however only those considered for an interview will be contacted.

Preference will be given to candidates who are bilingual in French and English.

Family and Children's Services Niagara is an equal opportunity employer committed to inclusive barrier free recruitment and selection processes and work environments. We will accommodate the needs of applicants under the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA) throughout all stages of the recruitment and selection process. Please advise the Human Resources Department to ensure your accessibility needs are accommodated through this process.