

For more than a century, Family and Children's Services Niagara, the local Children's Aid Society, has provided vital child welfare, family/community support, counselling, foster care and adoption services to residents in the Niagara Region.

Family Enrichment Worker

The Family Enrichment Worker is primarily responsible to provide a range of support services to our families, children and youth. Under the direction of the Family Services and Programming Lead, the Family Enrichment Worker functions as an adjunct to child protection practice in the provision of specific interventions to families, children and youth. The incumbent is required to work variable hours which includes evenings and some weekends.

Family and Children's Services Niagara welcomes candidates from racialized groups, First Nation Inuit or Métis persons, persons with disabilities, persons of any sexual orientation, and persons of any gender identity or gender expression. Accommodations are available for candidates with disabilities throughout the recruitment process in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA).

Key Duties:

Support to Families, Children and Youth

- Meets with the Family Service and Programming Lead and Child Protection Worker to develop the case plan, review progress, provide timely feedback and resolve issues throughout the case involvement
- Provides assistance to child protection clients (parents, children and youth) in the home and community
- Instructs/coaches caregivers in behavioural management techniques, nutrition, budgeting and skill development to reduce risk to children
- Provides information and assists in accessing services/programs
- Liaises with and provides referrals to community resources and supports involvement
- Adheres to legislation, regulation and standards governing Child Welfare
- Provides support, mentoring and coaching to families, children, and youth to enhance their skill, safety and well-being utilizing strength-based practice principles
- Implements the intervention strategies identified in the plan of care/service plan using professional skills and techniques
- Provides individual, group and crisis intervention services to families, children, and youth in care
- Facilitates groups for families, children, and youth
- Completes all Ministry and agency documentation, including case notes and reports, within required timeframes and input into the electronic case record
- Collects background information and updates client/agency records
- Attends court and gives testimony where required
- Works flexible hours during the week (including after hours) and on weekends in order to ensure that the needs of the children and youth with whom they are working will be met
- Actively participates and engages in supervision on a regular basis
- Actively participates and engages in team and staff meetings, service training sessions and other meetings/sessions as required
- Supports the team and work with team members to ensure department and agency needs are met
- Assists in training and orientation of peers as required
- Strives to exceed all accountabilities and achieve continuous quality improvement in all activities
- Ensures own expenditures adhere to FACS policies and procedures
- Participates in mandatory learning/education to maintain and update skills and knowledge as required
- Works in compliance with the provisions of the Occupational Health and Safety Act of Ontario and the regulations
- Provides coverage for youth in the school board classroom as required
- Performs other duties as required

Qualifications:

- Community College Diploma in Social Services or related field
- One-year related work experience preferred
- Knowledge of developmental stages, attachment, bonding and parenting strategies
- Specific knowledge of behavior modification, engagement strategies, crisis intervention theory and teaching parenting skills
- Experience facilitating groups is an asset

- Valid G Driver's License and access to a reliable motor vehicle with appropriate liability insurance is required

Knowledge and Skills Required

- Good ability to use MS Office applications (e.g. Word, Excel, etc)
- Solid written, oral communication and interpersonal skills providing constructive, meaningful and timely interaction with clients and all levels of staff
- Ability to think clearly with attention to detail in the presence of frequent interruptions
- Ability to meet tight timelines
- Solid ability to analyze information and apply problem solving skills and effective decision making
- Work is occasionally performed at a desk in a normal office environment with frequent work in the community, meeting with children and youth, care providers and other professionals
- Intermediate periods of sitting and computer/phone use
- Ability to multi-task with occasional interruptions
- Absorbs and interprets information from multiple sources on a regular basis
- Regular travel within the region
- Travel to FACS office sites
- Required to listen to and reconcile multiple points of view being discussed/presented
- Occasional lifting and/or moving of up to 20lbs

*Please apply with your cover letter and resume by **October 8, 2021** to:*

E-mail: **humanresources@facsnagara.on.ca**

Please include your salary expectations.

We thank all applicants however only those considered for an interview will be contacted.

Preference will be given to candidates who are bilingual in French and English.

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